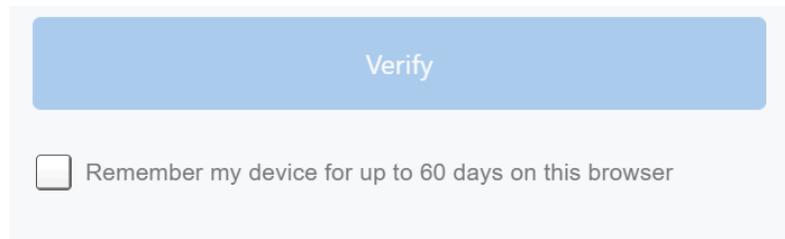


## Improvements to OneHealthPort MFA Experience

On June 24, 2021, we're upgrading our system to improve your Multi-Factor Authentication (MFA) experience. Soon, you'll notice some changes when you log in and authenticate with MFA.

**New look and feel:** The screens look different, but the flow is the same. You can still choose between Google Authenticator and One-Time Passcode via email to obtain your passcode.

**Device Registration:** You will now have the option to register your device by selecting the checkbox next to "Remember my device on this browser for up to 60 days". This option is located below where you enter your 6-digit verification code. When you register your device and use the same computer and browser (without clearing your cache), you will not be prompted for your MFA passcode every time you log in.



The image shows a screenshot of a user interface for Multi-Factor Authentication (MFA). At the top, there is a blue button with the text "Verify". Below the button, there is a checkbox that is currently unchecked, followed by the text "Remember my device for up to 60 days on this browser".

**Google Authenticator – linking your OneHealthPort account:** We've streamlined the initial step of linking the Google Authenticator app with your OneHealthPort account. If it's your first time using Google Authenticator with your OneHealthPort account, you'll see a QR code right on the screen!

If you have already linked your OneHealthPort account with Google Authenticator, there's nothing for you to do. If you get a new phone or need to link your account to a new device, contact our Help Desk at 1.800.973.4797.

Want a sneak peek of the changes? You can check out the new training guides on the [MFA page](#).